Jabra

# Engage 75

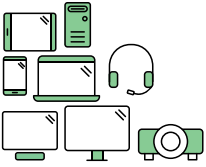



## User manual

GN Making Life Sound Better

A third-party certification according to ISO 14024

Toward sustainable IT products



# Say hello to a more sustainable product

IT products are associated with a wide range of sustainability risks throughout their life cycle. Human rights violations are common in the factories. Harmful substances are used both in products and their manufacture. Products can often have a short lifespan because of poor ergonomics, low quality and when they are not able to be repaired or upgraded.

**This product is a better choice**. It meets all the criteria in TCO Certified, the world's most comprehensive sustainability certification for IT products. Thank you for making a responsible product choice, that help drive progress towards a more sustainable future!

Criteria in TCO Certified have a life-cycle perspective and balance environmental and social responsibility. Conformity is verified by independent and approved verifiers that specialize in IT products, social responsibility or other sustainability issues. Verification is done both before and after the certificate is issued, covering the entire validity period. The process also includes ensuring that corrective actions are implemented in all cases of factory non-conformities. And last but not least, to make sure that the certification and independent verification is accurate, both TCO Certified and the verifiers are reviewed regularly.

## Want to know more?

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Made in China

MODEL: WHB050BS
WHB050HS
WHB051HS

**Declaration of Conformity** can be found on www.jabra.com/doc

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# 1. Welcome

Thank you for using the Jabra Engage 75. We hope you will enjoy it!

### *Jabra Engage 75 features*

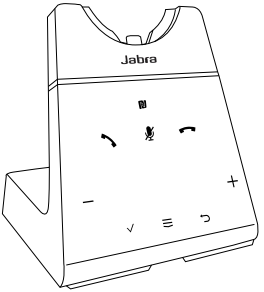
- **Control all your devices**
  Desk phone, computer, mobile device
- **Pick your wearing style**
  Earhook, neckband, headband
- **World's lightest DECT headset**
  Convertible headset
- **Avoid disturbances**
  Built-in Busylight
- **Use all day long**
  Up to 13 hours talk time (stereo/mono)
  Up to 9 hours talk time (convertible)
- **Take calls anywhere in the office**
  Up to 150 meters/490 feet range (stereo/mono)

  Up to 100 meters/325 feet range (convertible)
- **Secure confidential calls**
  DECT AES 256 bit encryption

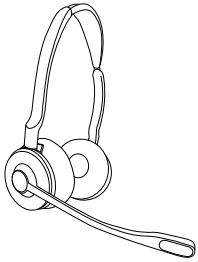
# 2. What's in the box

The Jabra Engage 75 comes with one of three different headset styles: stereo, mono, and convertible.

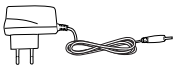
## 2.1 Stereo variant




Base



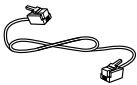
Stereo headset



Power cable

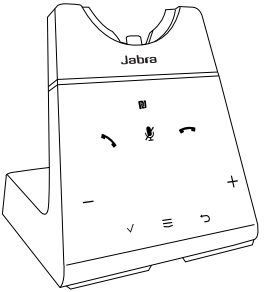


Micro-USB cable

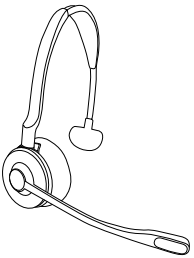


Telephone cable

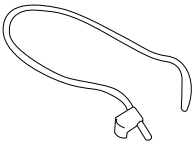
## 2.2 Mono variant




Base



Mono headset



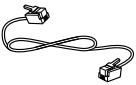
Neckband



Power cable

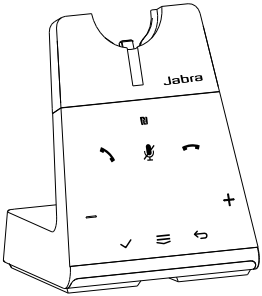


Micro-USB cable

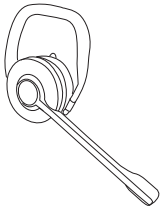


Telephone cable

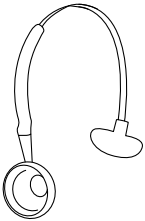
## 2.3 Convertible variant




Base



Convertible headset



Headband



Neckband



EarHook



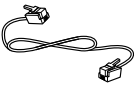

EarGels



Power cable



Micro-USB cable

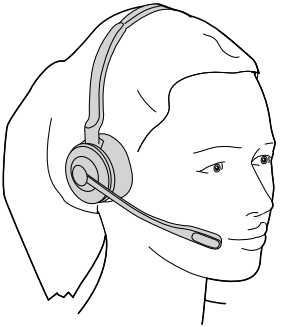


Telephone cable

# 3. How to wear

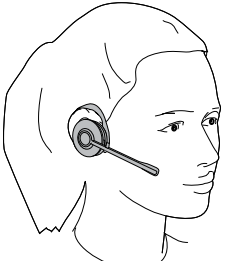
## 3.1 Stereo/Mono headset

The headset can be worn with the microphone on the left or the right.



## 3.2 Convertible headset

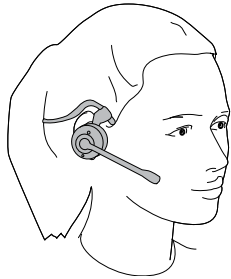
The headset can be worn on the left or the right ear.



EarHook

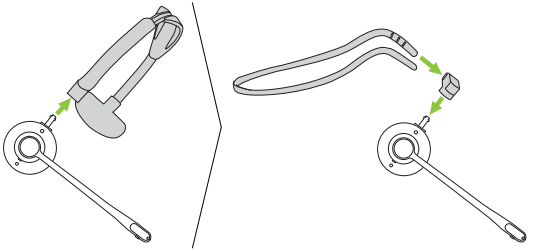


Headband

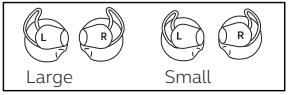


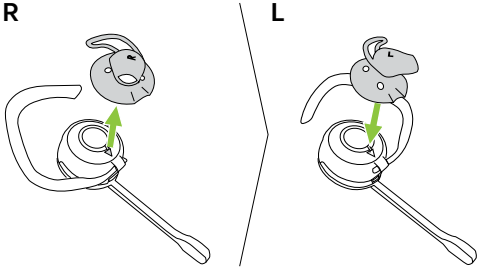
Neckband

## 3.3 How to change mono headset wearing styles



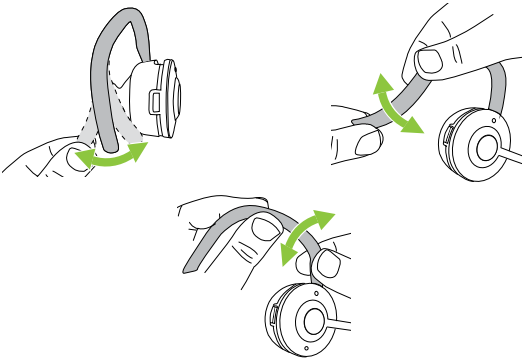
## 3.4 How to change the convertible headset EarGels



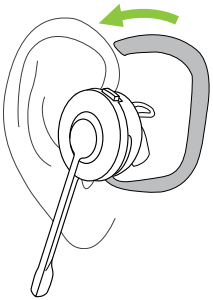



## 3.5 How to change the convertible headset EarHook

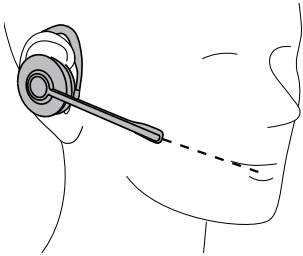
1. Adjust the earhook to fit your specific ear shape.



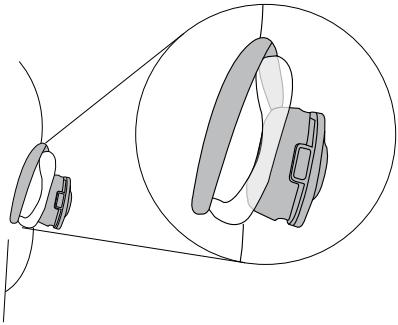
2. Place the headset on your ear.



3. Point the microphone towards your mouth.

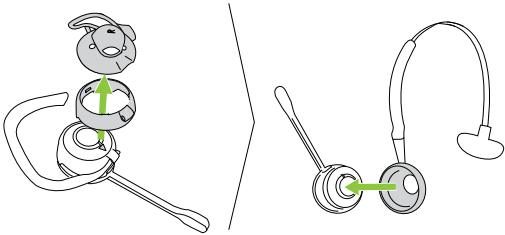


4. Ensure the earhook is fitted to the back of your ear without a gap. Adjust the earhook if necessary.

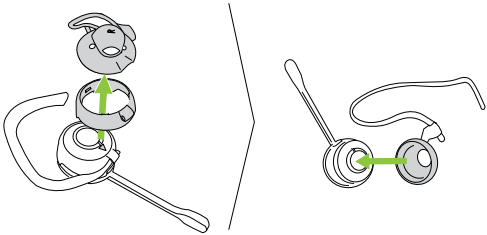


## 3.6 How to change the convertible headset wearing style

**WEARING WITH HEADBAND**



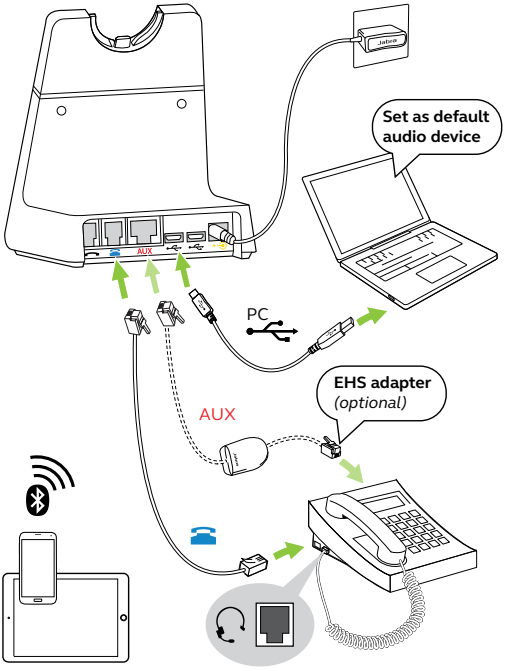
**WEARING WITH NECKBAND**



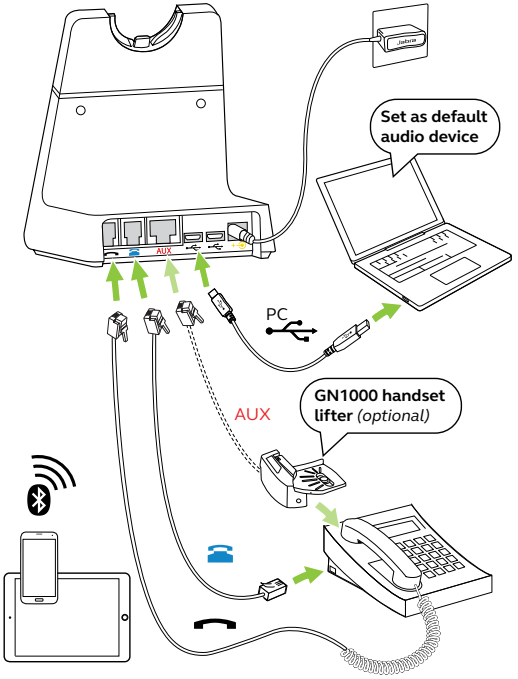
# 4. First time use

Connect all the cables and follow the Setup Wizard on the base. For the best experience, download Jabra Direct.

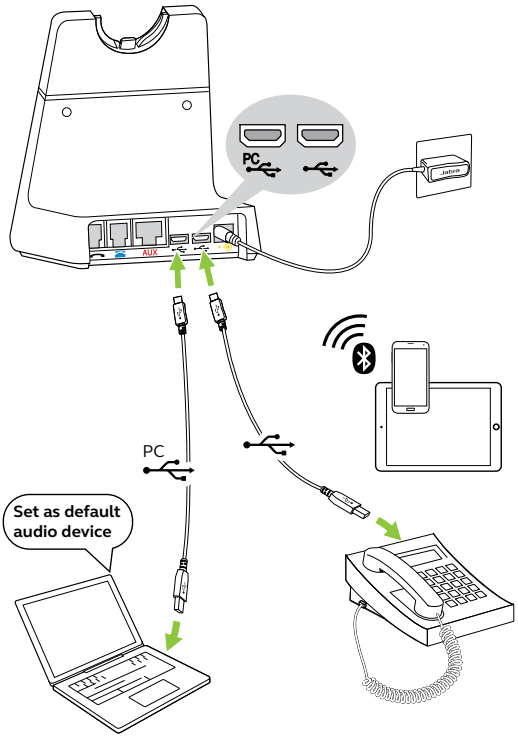
## 4.1 Connect to a desk phone with headset port



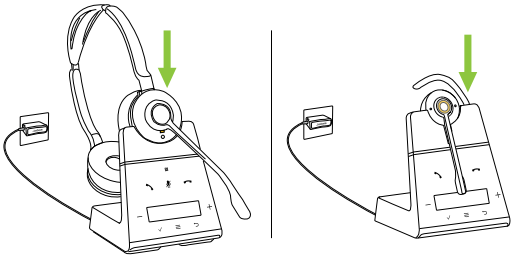
## 4.2 Connect to a desk phone without headset port



## 4.3 Connect to a desk phone with USB headset port



## 4.4 Dock and charge the headset



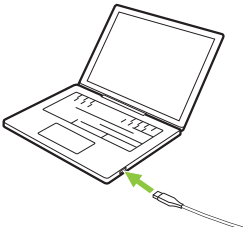
The headset will charge whenever it is docked in a base that is connected to a power supply. The status LED on the headset and the battery icon on the base will pulse to indicate the headset is charging.

The stereo/mono headsets have up to 13 hours of battery, and the convertible headset has up to 9 hours of battery.

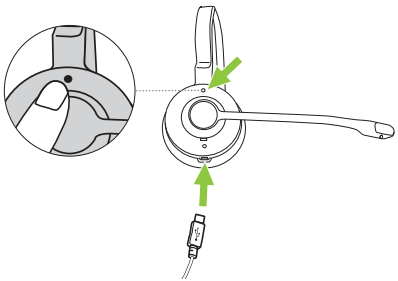
All headsets take approx. 1.5 hours to fast charge to full. 40% of the battery will charge in approx. 30 minutes.

## 4.5 Connect the headset directly to a computer

1. Plug the supplied micro-USB cable into an available USB port on your computer.



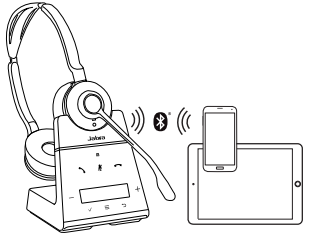
2. Press and hold the Volume up button on the headset while at simultaneously plugging the micro-USB cable into the headset. Once the LED on the headset stops flashing green, release the button.



3. The headset can now be selected as as audio playback device on the computer.

## 4.6 Pair to a mobile device, or mobile devices, using Bluetooth

It is possible to pair and connect to two mobile devices.

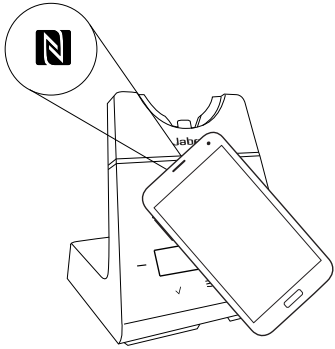


1. Plug the base into a power supply using the supplied power cable.
2. Tap ☰ to open the Settings menu, and tap ☰ to navigate down to **Mobile device**.
3. Tap ✓ to select **New**. Follow the onscreen pairing instructions to pair your mobile device to the headset.

After pairing, the headset and base will automatically connect to your mobile device whenever the mobile device is turned on, within range of the base, and has Bluetooth enabled.

Note: Pairing to a third mobile device will replace the pairing of one of the previously paired mobile devices, so long as one of those mobile devices is currently not connected to the base.

## 4.7 Pair to a mobile device using NFC

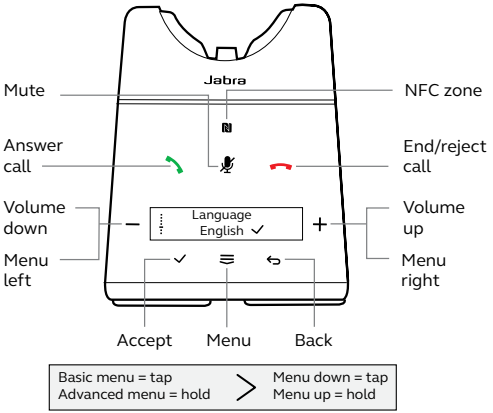


1. Plug the base into a power supply using the supplied power cable.
2. Ensure NFC is enabled on your mobile device.
3. Hold the mobile device against the NFC logo on the base, and follow the instructions on your mobile device to complete the pairing.

After pairing, the headset and base will automatically connect to your mobile device whenever the mobile device is turned on, within range of the base, and has Bluetooth enabled.

Note: The specific NFC location on the mobile device may vary. Refer to the user manual for the mobile device for more information.

# 5. Base overview




## 5.1 Base status icons

| Icon | Description |
|---|---|
| | Battery status |
| | Unknown battery status |
| | Headset connected |
| | (blinking) Headset not detected |

| | |
|---|---|
|  | Two headsets in conference mode |
|  | Three headsets in conference mode |
|  | Four headsets in conference mode |
|  | Mobile device |
|  | Desk phone |
|  | Computer |
|  | Second mobile device |
|  | Paired mobile device not connected |
|  | Target phone |
|  | Call on target phone |
|  | Held call |

| | |
|---|---|
| >>>  <<< | Incoming call on mobile device |
| >>>  <<< | Incoming call on desk phone |
| >>>  <<< | Incoming call on computer |
| >>>  <<< | Incoming call on second mobile device |
| > Caller ID < | Incoming call with caller id |

# 6. Jabra Direct

Jabra Direct is computer software designed to support, manage, and enable optimal functionality for your Jabra devices.



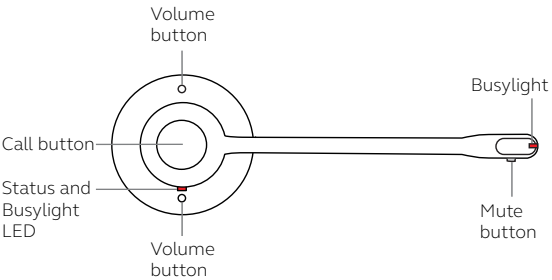

Download via jabra.com/direct

## 6.1 Firmware update

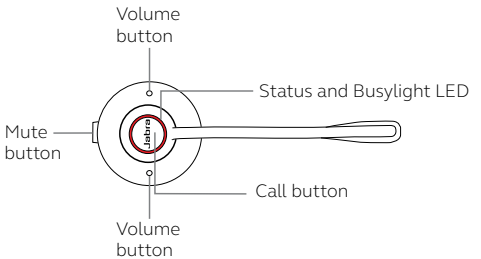
Jabra Direct will notify you when there is a firmware update available.

# 7. How to use

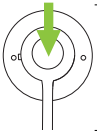
## 7.1 Stereo/Mono headset overview

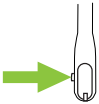
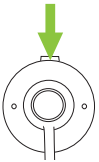



## 7.2 Convertible headset overview



## 7.3 Basic call usage

| | Function | Action |
|---|---|---|
| | Power on | Press the **Call** button on the headset, or dock the headset in the base |
| | Power off | Hold the **Call** button for 4 seconds |
|  | Answer call | Press the **Call** button, undock the headset, or tap on the base |
| | End call | Press the **Call** button, dock the headset, or tap on the base |
| | Reject call | Double-press the **Call** button, or tap on the base |
| | Switch target phone | Undock the headset and hold the **Call** button for 1 second<br><br>Alternatively, hold on the base for 1 second |

| | | |
|---|---|---|
|  | Adjust volume | Press the **Volume** buttons.<br><br>The headset uses motion sensors to detect which button is volume up and which is volume down, depending on the headset orientation |
| | Toggle Busylight | Press both **Volume** buttons at the same time |
|  | Mute/un-mute microphone | Press the **Mute** button (stereo/mono headset) |
|  | Mute/un-mute microphone | Press the **Mute** button (convertible headset) |

## 7.4 Merge calls

It is possible to merge an incoming call with a current call.

To merge calls:

1. Hold the **Call** button (2 secs) on the headset, or tap on the base, to accept the incoming call. This will place the current call on hold.
2. Tap and select **Yes** to merge the calls.

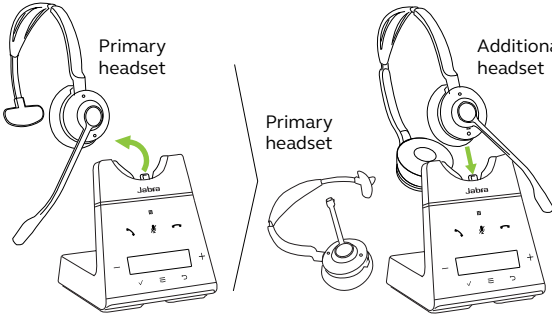
To unmerge the calls, tap and then select **Yes** to unmerge the calls.

To end the merged call, dock the headset or press the **Call** button on the headset.

## 7.5 Conference calls

### *Add headset(s) to a conference call*

Up to three additional headsets can be connected to one base for conferencing.




1. Undock the primary headset.
2. Dock an additional headset in the base.
3. Tap ✓ to add the headset as an additional conference headset.
4. A voice prompt will play in the primary headset. Press the **Call** button on the primary headset to accept the additional headset to the conference. The audio will now be shared between headsets.

By default, the additional headset will be muted.

Note: It is possible to use Jabra Engage 65 headsets for conference calls.

### *Add headset(s) to a conference call without docking*

Up to three additional headsets can be connected to one base, without the need to dock the headsets.

1. Tap ☰ on the base to open the settings menu, and navigate to **Add headset**.
2. Tap + to switch to **Pair without docking**.
3. Tap ✓ to put the base into pairing mode.
4. Power off the additional headset by holding the **Call** button for 4 seconds.
5. Put the additional headset into pairing mode by holding the **Call** button for 5 seconds until the status LED on the headset flashes blue.
6. A voice prompt will play in the primary headset. Press the **Call** button on the primary headset to accept the additional headset, to the conference. The audio will now be shared between headsets.

By default, the additional headset will be muted.

Note: It is possible to use Jabra Engage 65 headsets for conference calls.

### *End or leave a conference call*

To end the call for all headsets, press the **Call** button on the primary headset, or dock the primary headset in the base.

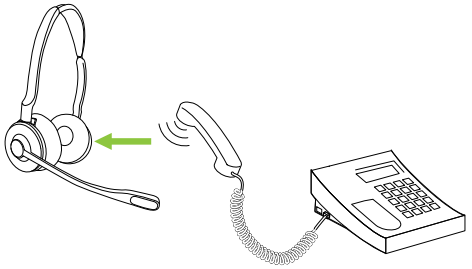
Additional headsets can leave the conference by pressing the **Call** button on the headset, or by docking the additional headset in the primary headset's base (not the additional headset's base). The conference call will continue for all other headsets.

### *Permanent conference mode*

By default, the conference will end automatically for all additional headsets when the call ends.

It is possible to continue the conference with the additional headsets until the primary headset is docked, by changing this setting in Jabra Direct.

## 7.6 Transfer a call from desk phone to headset

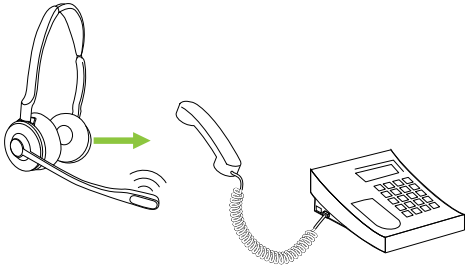


To transfer a call:

1. Select the desk phone as the target phone on the base.
2. Lift the headset from the base, or tap the **Call** button on the headset. If necessary, press the headset button on the desk phone. The audio will transfer from the desk phone handset to the headset.

Do not hang up the desk phone handset until the call is finished.

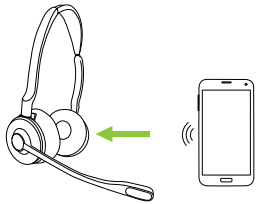
## 7.7 Transfer a call from headset to desk phone



To transfer a call from the headset to a desk phone, lift the desk phone handset and then dock the headset in the base.

The audio will transfer from the headset to the desk phone.

## 7.8 Transfer a call from mobile device to headset



To transfer a call:

1. Select the mobile device as the target phone on the base.
2. Lift the headset from the base, or tap the **Call** button on the headset.
3. Select **Yes** on the base to transfer the call audio to the headset.

Do not end the call on the mobile device until the call is finished.

## 7.9 Multiple call handling

The headset and base can accept and handle multiple calls at the same time.

| Multiple call handling | |
|---|---|
| Answer incoming call and put current call on hold | Tap  on the base |
| Switch between held call and active call | Tap  on the base |
| Reject incoming call, while on a current call | Tap  on the base |

## 7.10 How to change language

### *Onscreen text*

There are 16 available languages for the onscreen text: English, German, French, Chinese (simplified), Spanish, Czech, Danish, Dutch, Finnish, Hungarian, Italian, Norwegian, Polish, Russian, Swedish, and Turkish.

### *Headset voice announcements*

There are 5 available languages for the headset voice announcements: English, German, French, Japanese, and Spanish.

To change language:

1. Tap ☰ to open the Settings menu, and tap ☰ to navigate down to **Language**.
2. Tap + or − to switch between **Text** or **Voice**, and then tap ✓ to confirm your choice.
3. Tap + or − to cycle through the available languages, and then tap ✓ to confirm your choice.

Note: When choosing a voice language, if **Follow text** is selected and the current text language is not one of the 5 available voice languages, the voice language will default to **English**.

## 7.11 How to adjust the microphone volume for desk phone calls

To adjust the desk phone microphone volume:

1. Tap ☰ on the base to open the Settings menu.
2. Tap + or − to adjust the desk phone microphone volume, and then tap ✓ to confirm your choice.

The microphone volume can be adjusted while you are on a call, however the microphone volume will reset to the default level when the call ends.

## 7.12 Headset PowerNap

To conserve battery, the headset will automatically power off when it has not been docked for 30 minutes, has not been moved, and is not in use.

To end PowerNap, either move the headset (the headset has built-in motion sensors), press any button on the headset, or dock the headset in the base.

PowerNap can be permanently turned off using Jabra Direct.

## 7.13 How to reset

Resetting the headset and the base clears the list of paired devices and resets all settings.

To reset:

1. Dock the headset in the base.
2. Hold ⩔ for 2 seconds to open the Advanced settings menu.
3. Tap + to select **Base**, and then tap ✓ to confirm your choice.
4. Tap ⩔ to navigate down through the settings until **Reset configuration** is selected.
5. Tap − to select **Yes**, and then tap ✓ to confirm your choice. The headset and base will reboot and all settings will return to their default values.

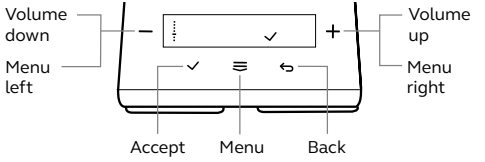
# 8. How to change settings

Headset, base, phone, and general settings can be changed on the base using the Basic settings menu, or the Advanced settings menu.

Alternatively, all settings can be changed using Jabra Direct on your computer. Jabra Direct can be downloaded at jabra.com/direct.

## 8.1 Basic settings

Tap ☰ to access the Basic settings menu.




| Desk phone microphone | |
|---|---|
| Volume controls | Tap + or - to adjust the desk phone microphone volume |

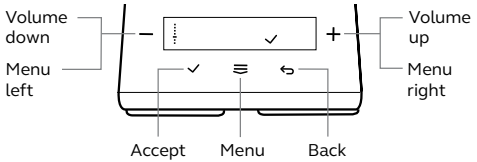
| Add headset settings | |
|---|---|
| How to | View instructions on how to add a new headset to the base |
| Pair without docking | Select to put the base into pairing mode, and then view instructions on how to pair a headset to the base without docking the headset |
| Conference | Select the method to use for ending conference calls |
| **Mobile device settings** | |
| New | View instructions on how to pair the headset/base to a mobile device |
| Devices | View a list of paired mobile devices |
| Disconnect | Select to disconnect all paired mobile devices |
| Delete pairing | Select to unpair all mobile devices |
| **Language settings** | |
| Text | Select the screen text language from a list of 16 languages |
| Voice | Select the headset voice language from a list of 5 langauges |

| **Ringtone settings** | |
|---|---|
| Desk phone | Select a ringtone and ringtone volume for incoming desk phone calls |
| USB desk phone | Select a ringtone and ringtone volume for incoming USB desk phone calls |
| Softphone | Select a ringtone and ringtone volume for incoming softphone calls |
| Mobile device | Select a ringtone and ringtone volume for incoming mobile device calls |
| **Screen settings** | |
| Idle screen | Select what should be displayed on the base when it is not in use |
| Brightness | Select the brightness of the screen and the screensaver |
| **Clock settings*** | |
| Hour format | Select the clock format |
| Set | Set the time |

*Only available when **Synchronize clock with computer** is set to **Off** in Jabra Direct.

## 8.2 Advanced settings

Hold ☰ (2 secs) to access the Advanced settings menu.




| **Headset settings** | |
|---|---|
| Equalizer for calls | Select an audio preference to use for all calls |
| Optimize audio for music | Select to optimize the audio for music, or to optimize for battery performance and reduced density issues |
| Audio announcements | Select the audio announcement type |
| Audio protection | Select the level of audio protection to be used. The headset always provides protection against sound spikes, ensuring that your hearing is always protected, regardless of the setting selected |

| | |
|---|---|
| Audio bandwidth | Select the audio bandwidth type. Wideband provides better audio, and narrowband provides better battery life |
| Mute reminder | Select to use a periodic audio reminder when the microphone is muted |
| Sidetone | Select the volume level used for Sidetone. Sidetone refers to audio from the microphone that is reproduced in the headset, enabling you to hear your own voice. Sidetone does not affect the volume level of your voice that other people will hear |
| Voice language | Select the headset voice announcement language |
| Busylight | Select to enable or disable the headset busylight |
| Headset conferencing | Select to enable headset conferencing mode, allowing the connection of multiple headsets to the same call |
| Pair without docking | Select to enable pairing of a headset without docking it |
| PowerNap | Select to enable sleep mode when the headset has not been docked for 30 minutes, and has not been moved, and is not in use |

| Base settings | |
|---|---|
| Button feedback volume | Select the volume level of the sound made when you tap the buttons on the base |
| Screen brightness | Select the brightness level of the screen and the screensaver |
| Wireless signal range | Select the wireless range between the headset and base |
| Record call | Select to enable calls from mobile devices or desk phones to be recorded on your computer. The supplied USB cable needs to be connected between the base and the computer, and third party recording software is required |
| Merge call | Select to enable call merging, allowing multiple ongoing calls to participate in the same conversation |
| Call priority | Select which call takes priority when a second call is accepted, without interaction on the base (e.g. a second phone call was accepted on the phone). |
| Phone for outgoing call | Select which phone to use for outgoing calls |
| Answer call on undock | Select to enable incoming calls to be answered by undocking the headset |

| | |
|---|---|
| Simultaneous ring | Select which incoming call is displayed, if several connected phones ring simultaneously |
| PowerNap | Select to enable sleep mode if the base has been idle for 10 hours |
| Base name | View the base name. The base name and/or headset name can be changed using Jabra Direct |
| Reset configuration | Select to reset the headset and base to their default configuration |
| **Softphone settings** | |
| Start setup | Select **Yes** to open the Advanced softphone settings menu<br><br>Tap ☰ to navigate down through the available softphone settings<br><br>Press ⮌ to accept any changes made to the settings. The base will reboot |
| **Desk phone settings** | |
| Start setup | Select **Yes** to open the Advanced desk phone settings menu<br><br>Tap ☰ to navigate down through the available desk phone settings<br><br>Press ⮌ to accept any changes made to the settings. The base will reboot |

| **USB desk phone settings** | |
|---|---|
| Start setup | Select **Yes** to open the Advanced USB desk phone settings menu<br><br>Tap ☰ to navigate down through the available USB desk phone settings<br><br>Press ↩ to accept any changes made to the settings  The base will reboot |
| **Mobile device settings** | |
| Start setup | Select **Yes** to open the Advanced Mobile device settings menu<br><br>Tap ☰ to navigate down through the available mobile device settings<br><br>Press ↩ to accept any changes made to the settings. The base will reboot |
| **Product information** | |
| | Tap ☰ to navigate down through the list of product information |

# 9. Support

## 9.1 FAQ

View the FAQs on jabra.com/engage.

## 9.2 How to care for your device

- It is recommended to keep the headset between -5°C and 45°C (23°F and 113°F).
- Do not store the headset for extended periods of time without recharging the battery (max. three months).
- If the headset or base becomes dirty, it is recommended to clean them with a soft, lint-free cloth that has been dampened with clean water.

## 9.3 Replacement accessories

Replacement or additional accessories can be purchased online at jabra.com/accessories.

jabra.com/engage75

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